- Why the Ketchup Bottle is a bac example...

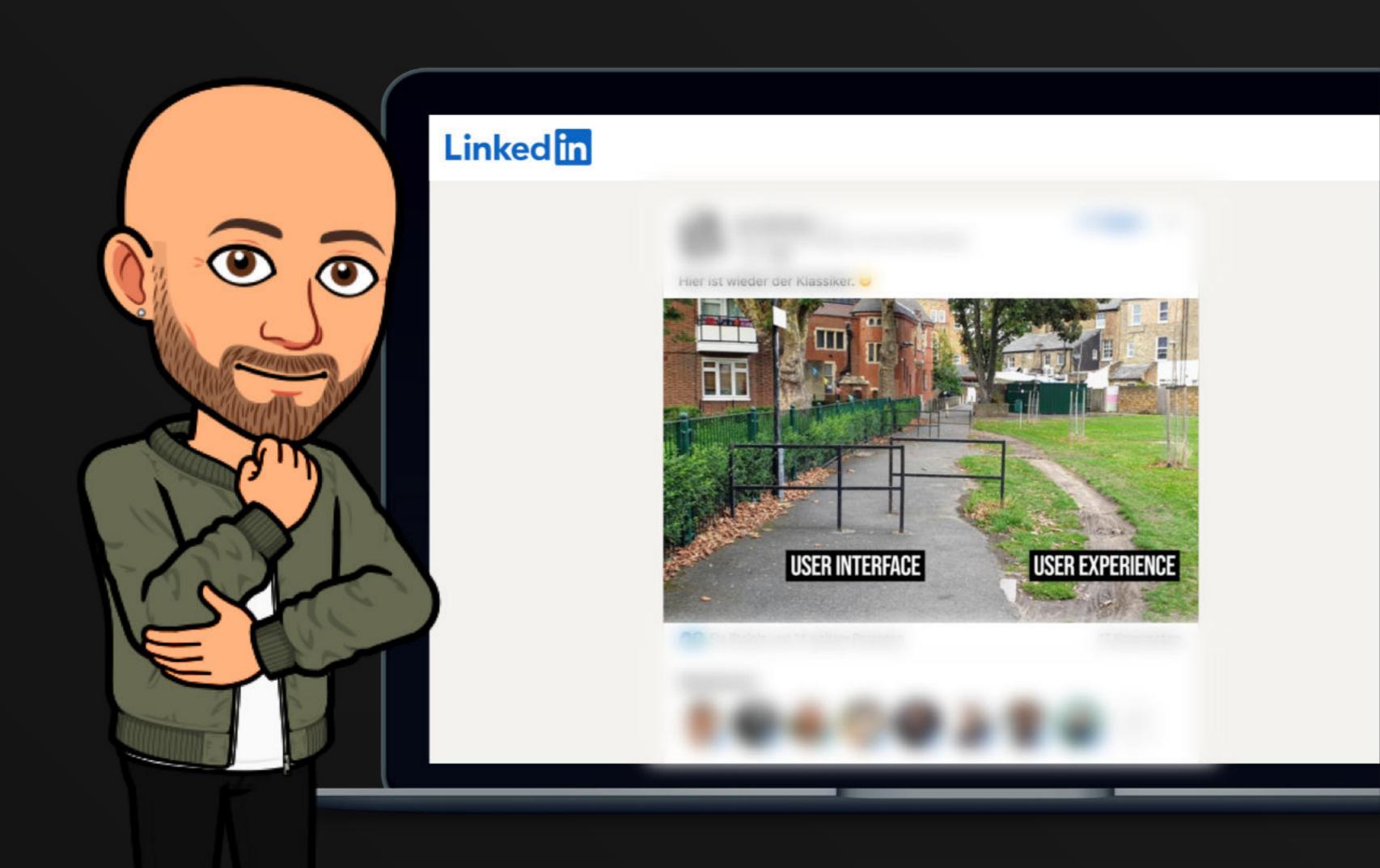


Plaul

Paul Trubas UX/UI Designer

Recently...

I was surfing through my LinkedIn feed when suddenly...



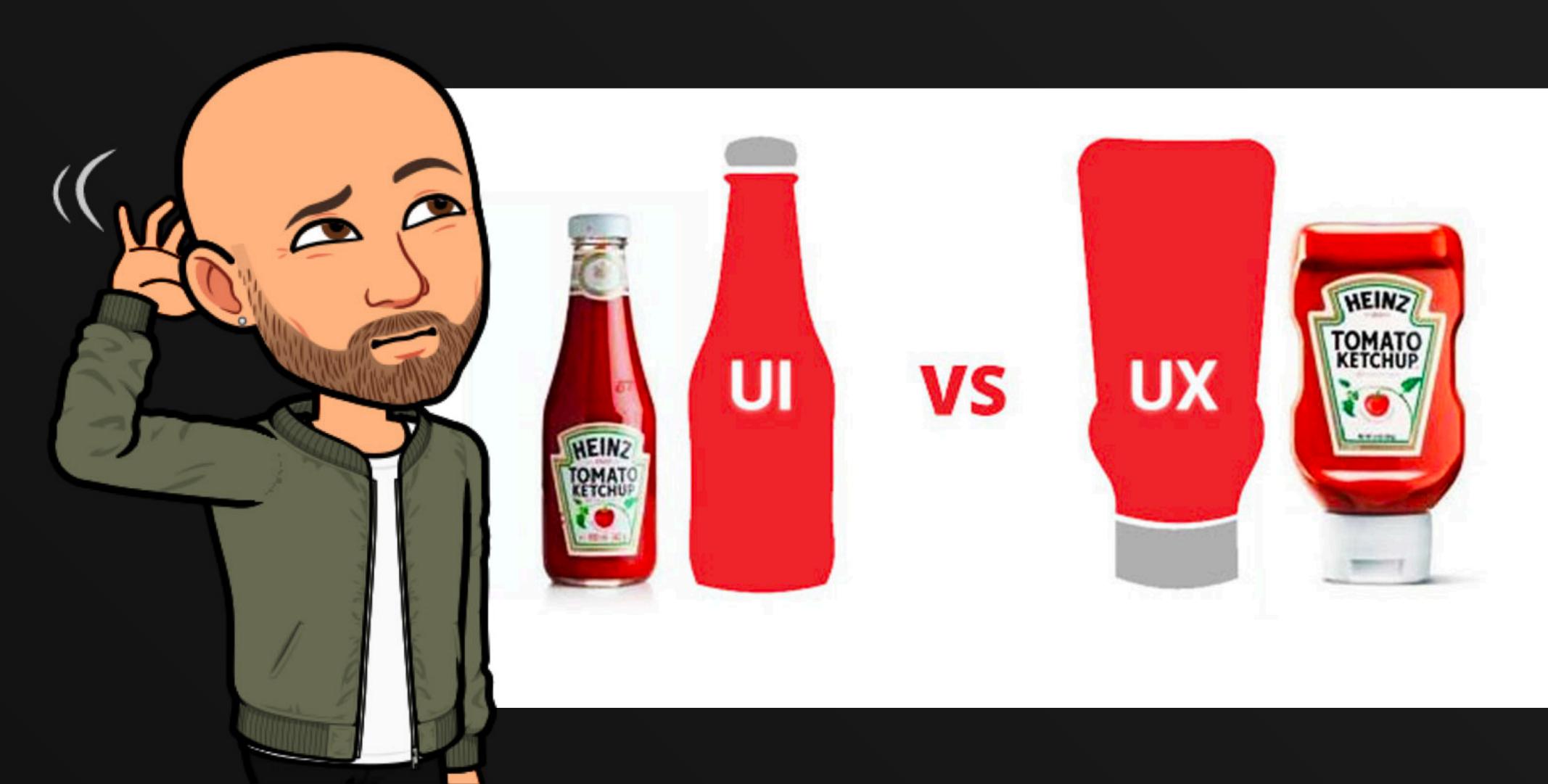
- l've noticed...

An image that supposed to explain the difference between UX & UI in a single picture.



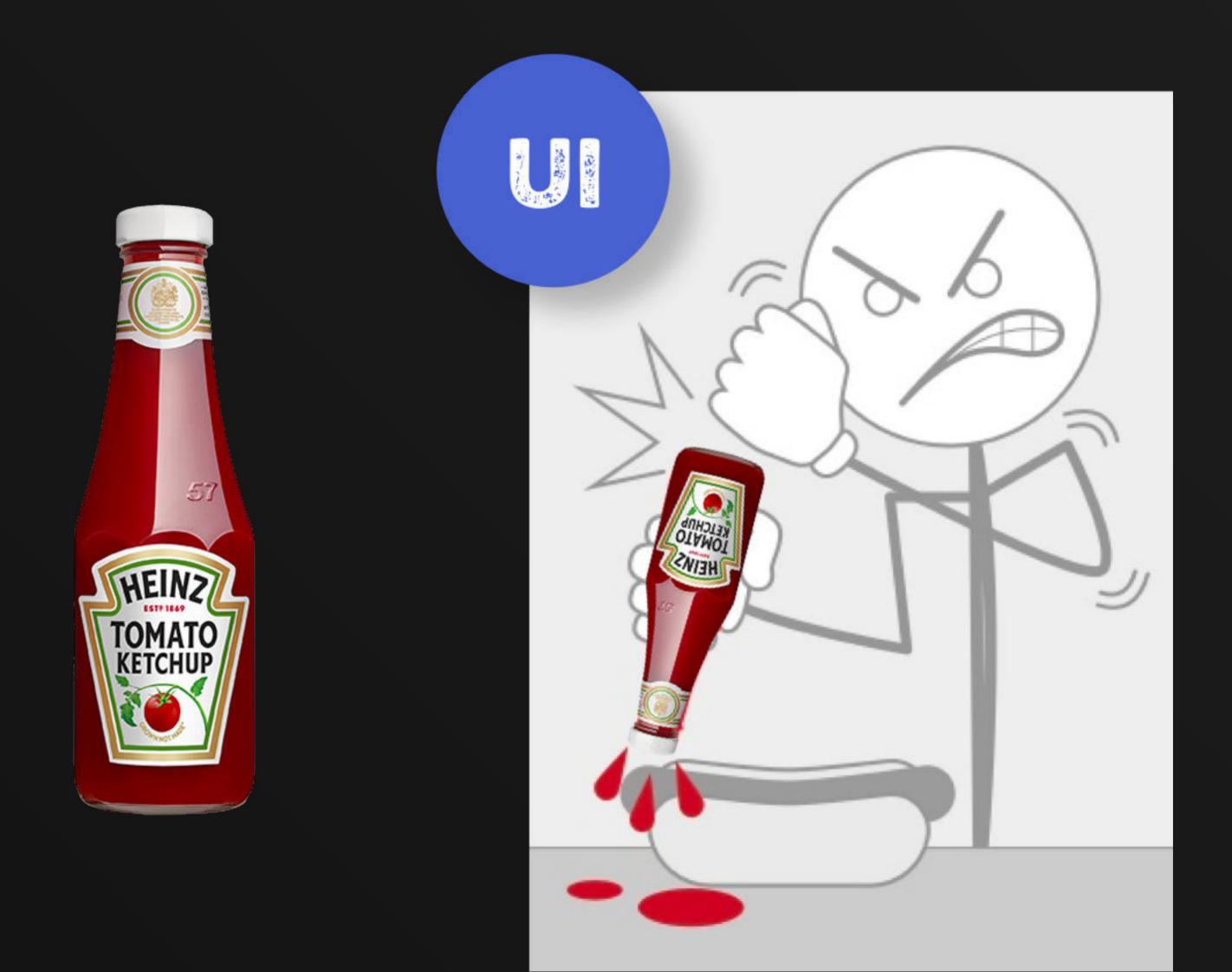
This reminded me...

Of this iconic meme showing two ketchup bottles...



- The inted was...

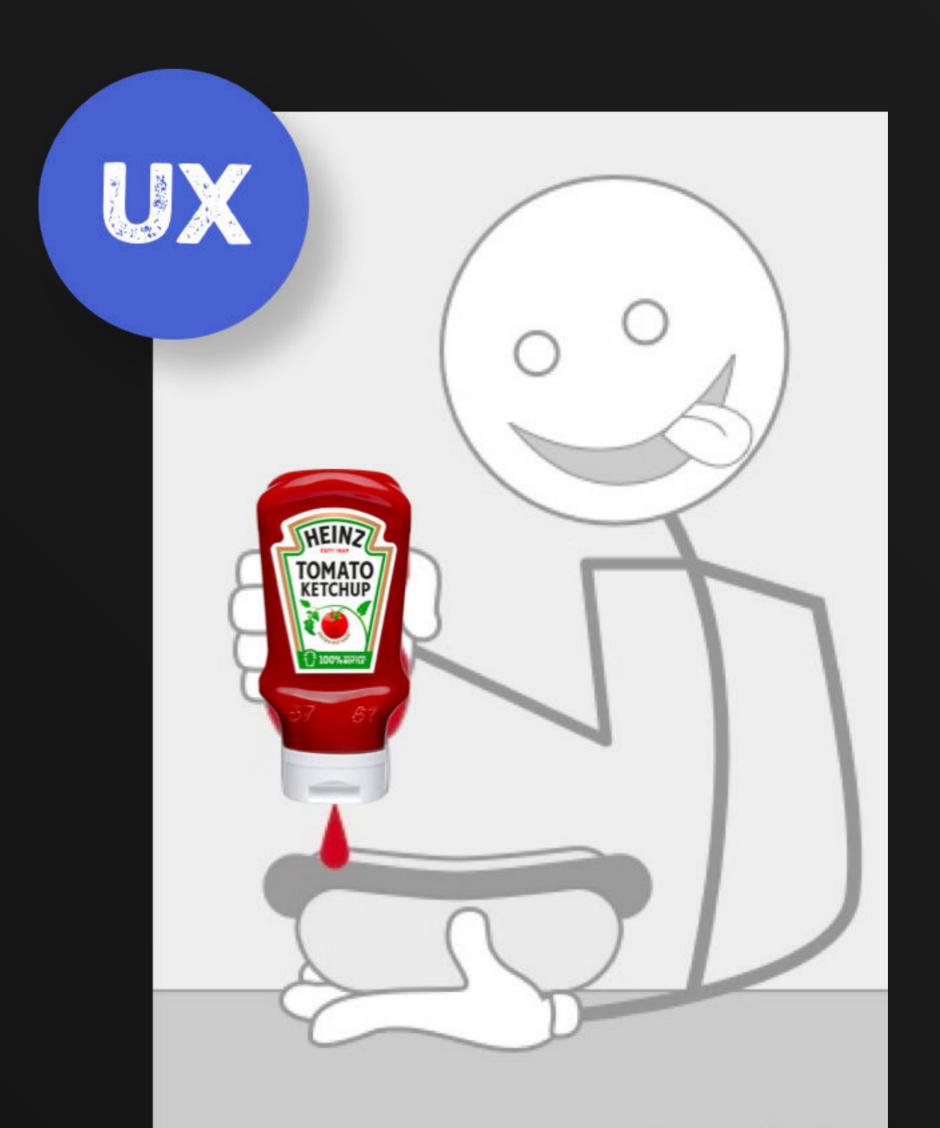
To show that the glass bottle is bad UI, because it is hard to get the ketchup out...



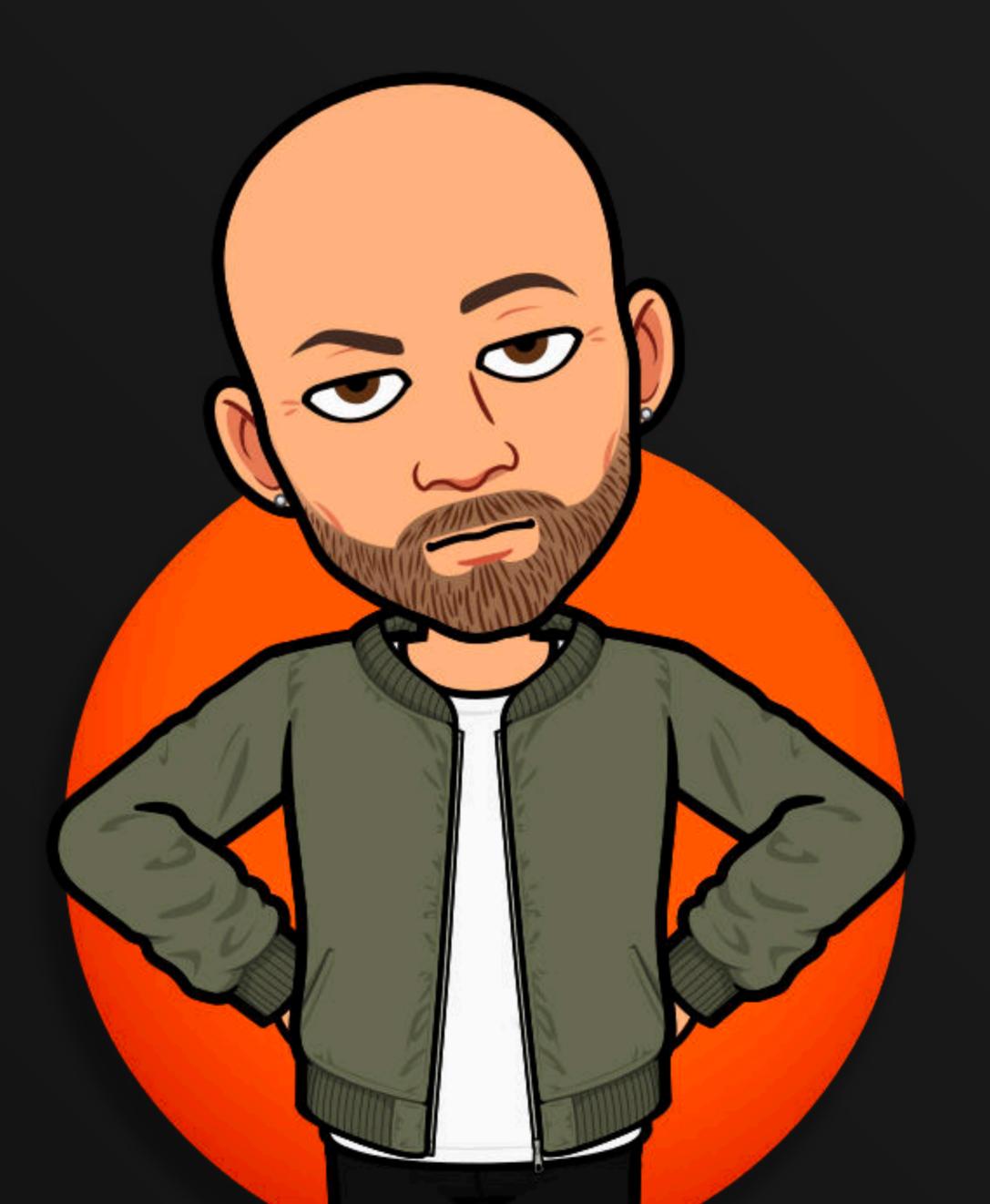
- While...

The plastic bottle represents good UX, because you can gently squeeze the amount of ketchup that you need.





But unfortunately this is Wrong!

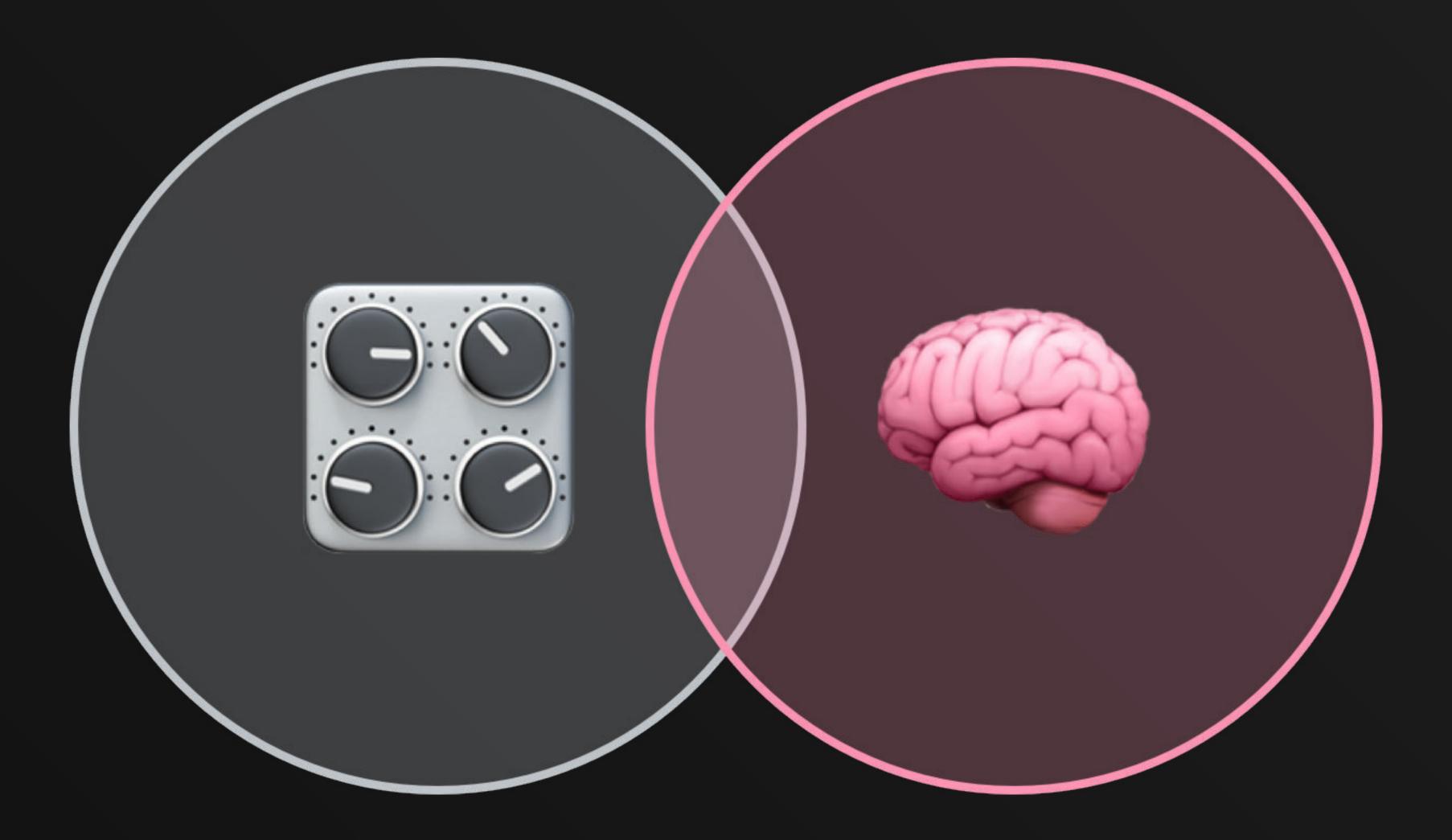


The analogy has its merits, but...

- The oversimplification fails in capturing the nuanced relationship between UI and UX.
- Both bottles, in fact, represent UI and UX, as they provide interfaces for users and deliver experiences.

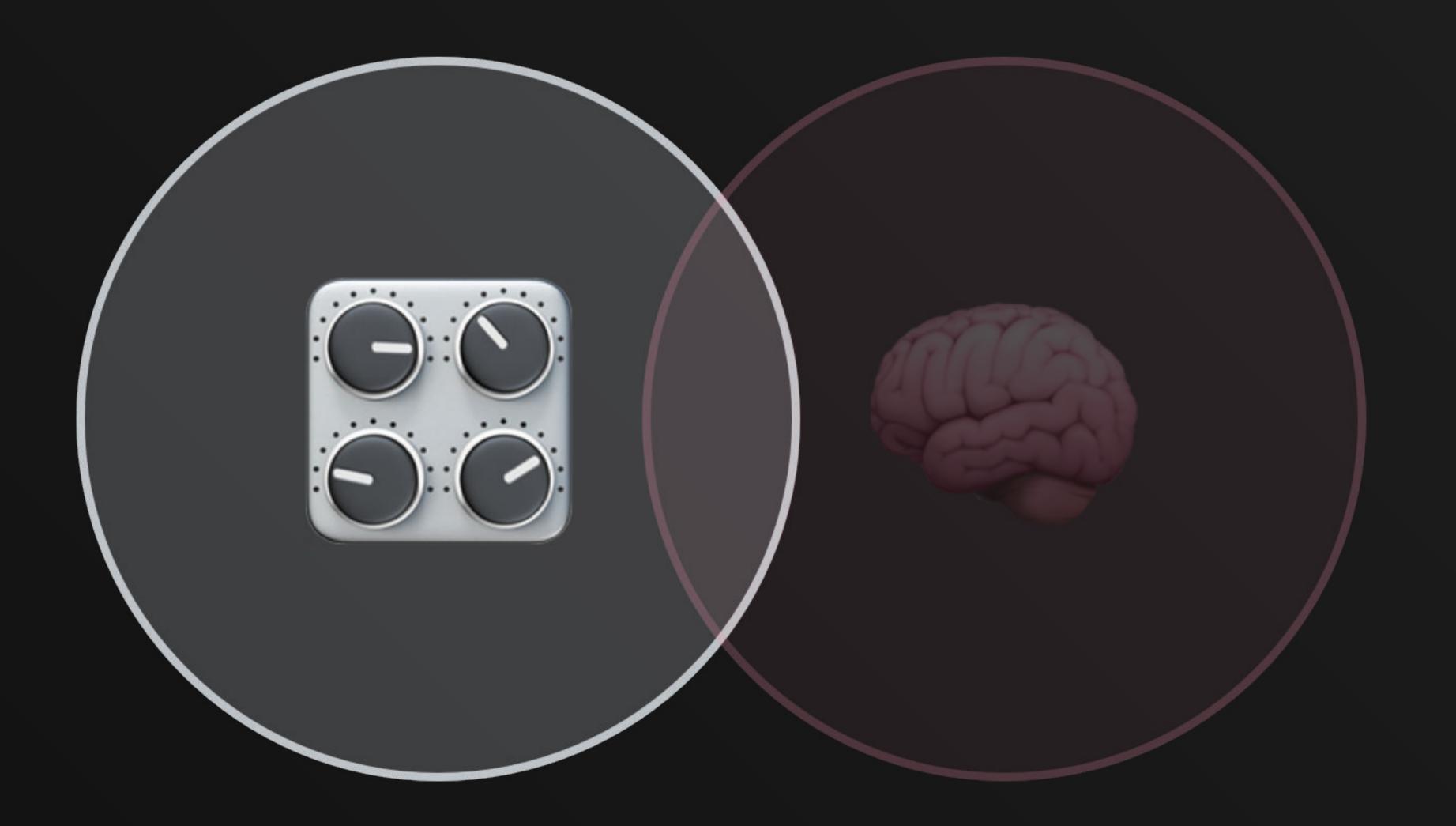
- A better Perspective...

UI (User Interface) and UX (User Experience) are interconnected aspects of design.





Encompasses the visual and interactive elements that users engage with...



- Such as...

The design, shape, and usability. The primary goal is to enables users to interact with the product or system effectively.



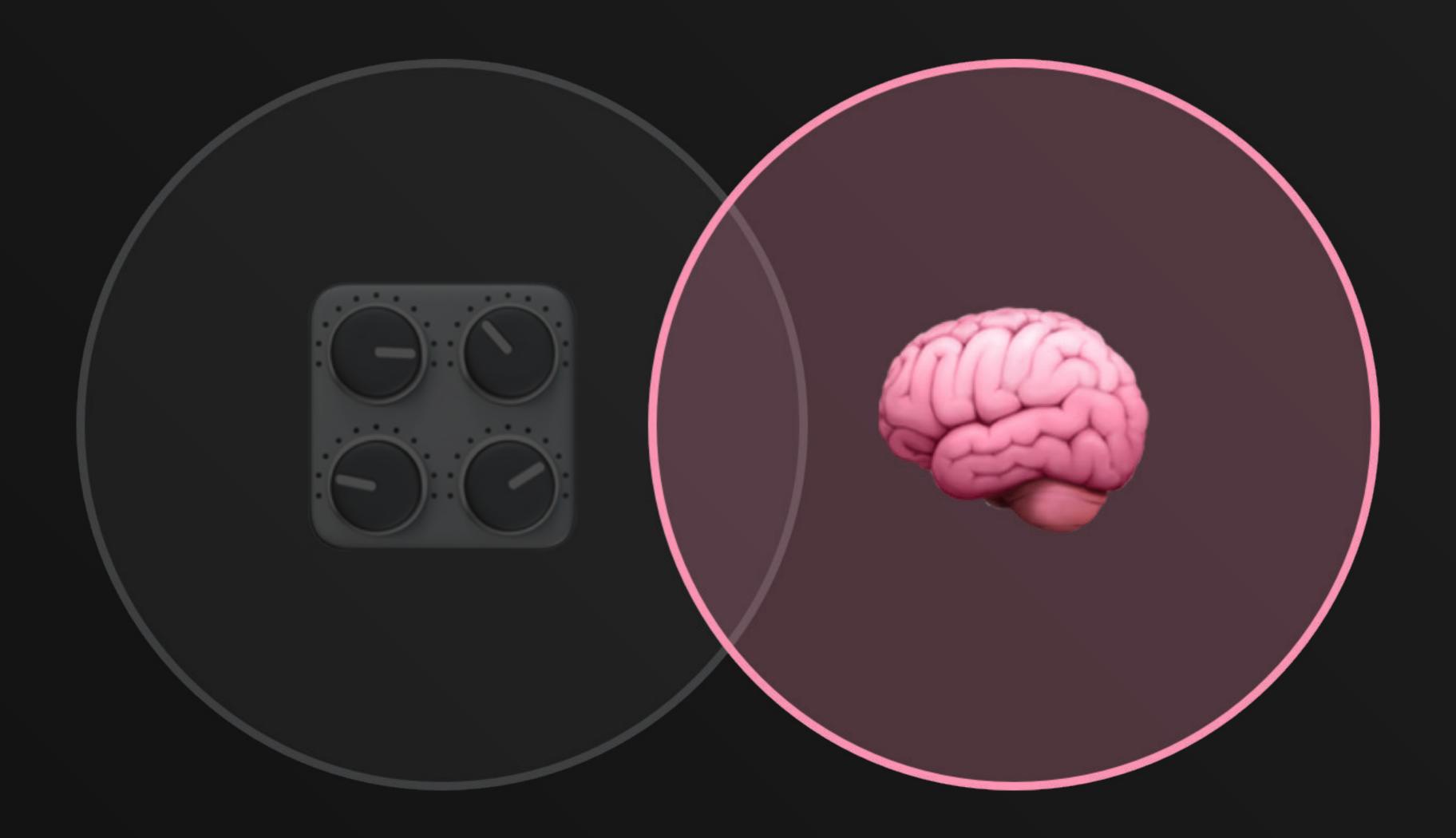
Physical Interface



Digital Interface

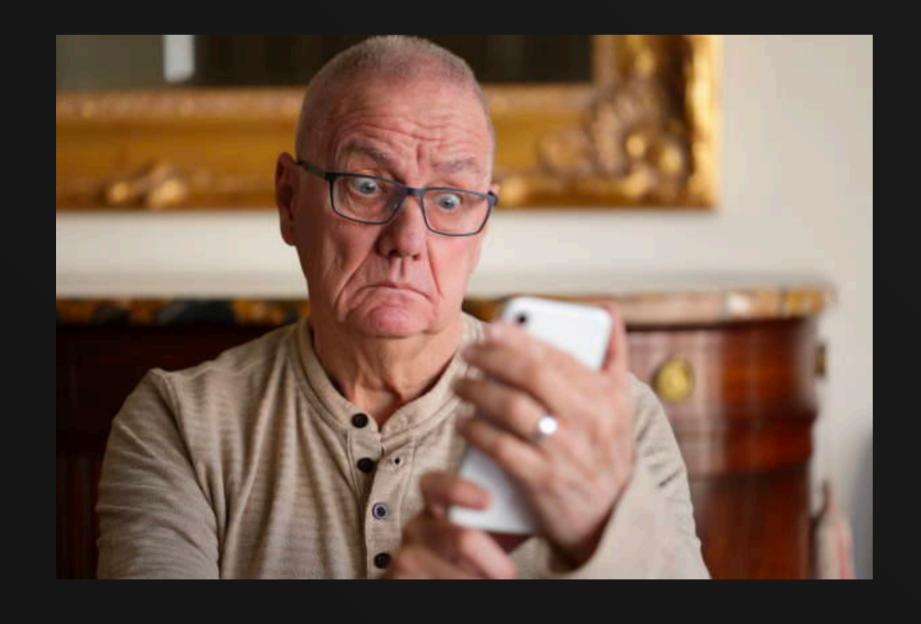


On the other hand, encompasses the overall experience users have while interacting...

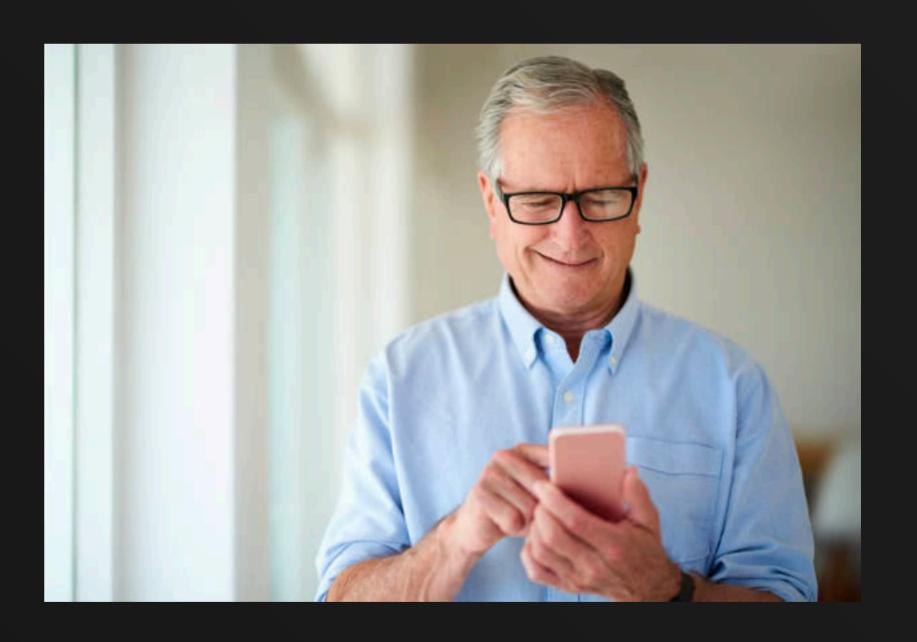


- It includes factors...

Such as like ease of use, efficiency, accessibility, and emotional aspects of the user's journey.



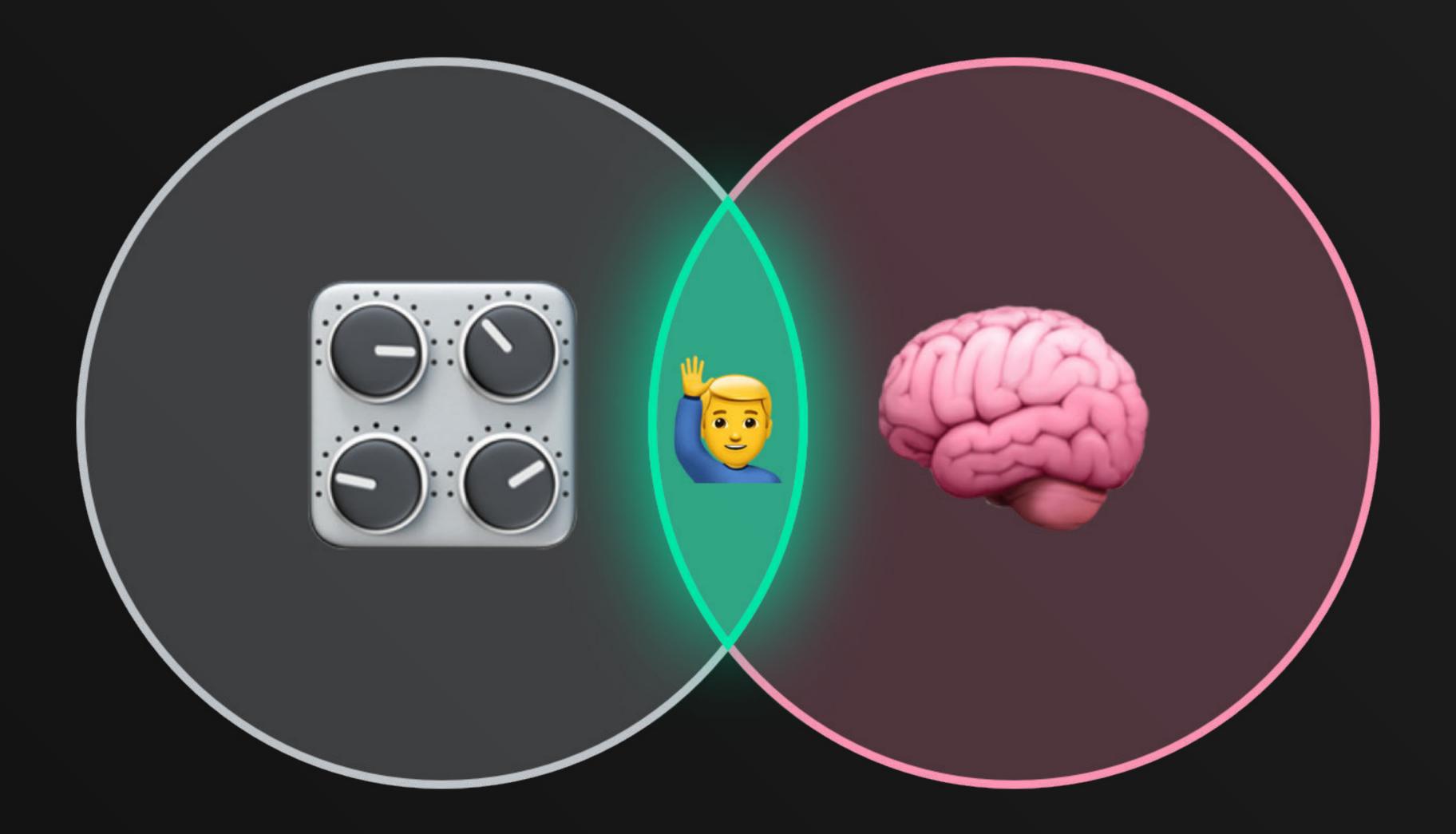




Happy

- UX & UI depends...

On the right user, using the right product at the right time!

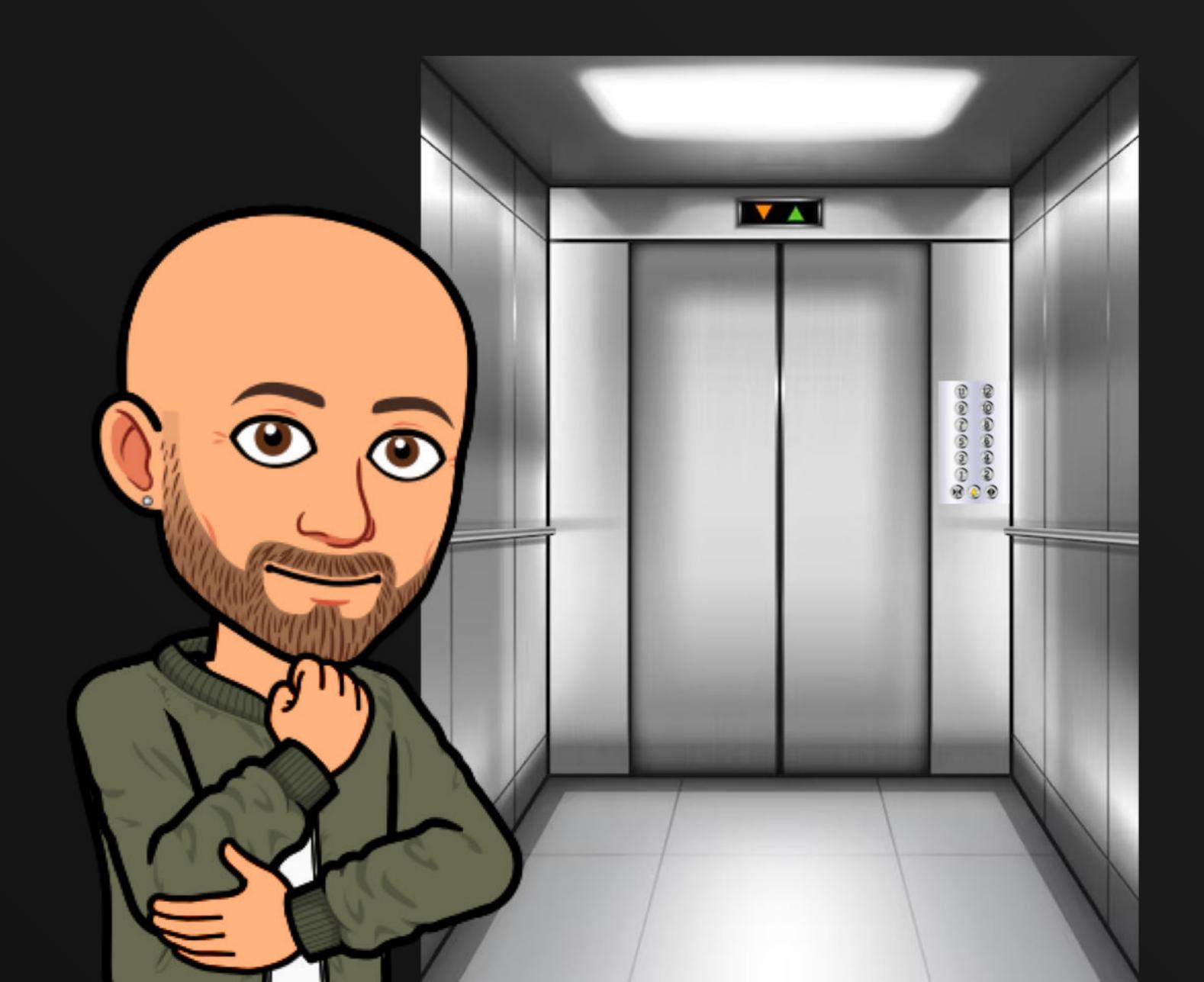


In order to understand, let me give you an Example!



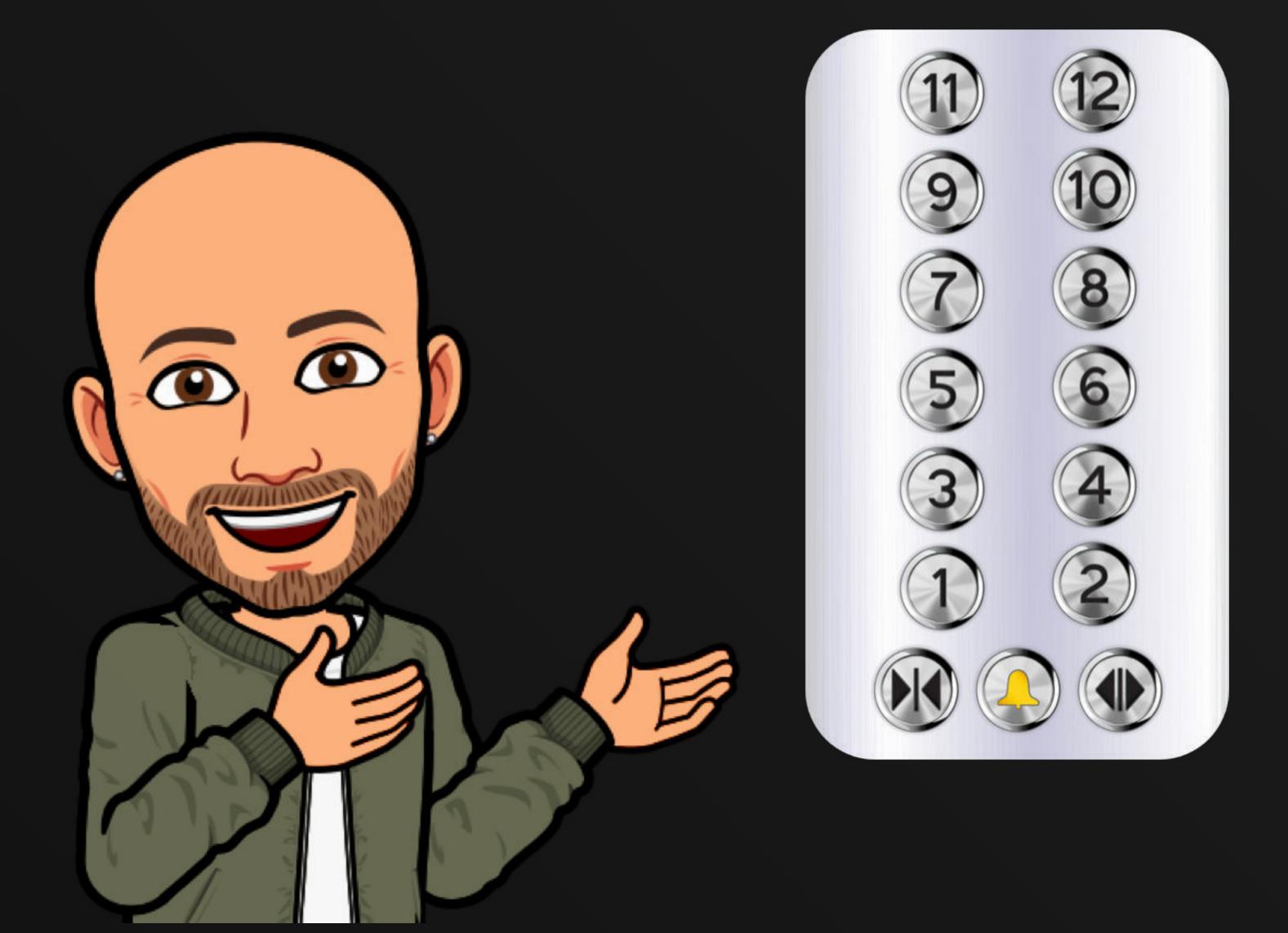
- Let us look at...

The button panel inside an elevator.



- It's an intuitive Ul...

That gives most people a clear idea of how to use it an what it does, right?



- If I want to...

Go to the 6th floor... I simply click on the number 6 and wait for the elevator to move.



- It's good U!!

This UI results in a good User Experience bringing me effortless to my floor, right?



- Now Imagine...

The eleator is crowded...



This situation...

Can result in bad user experience depending on how crowded the elevator is and how long the wait is.

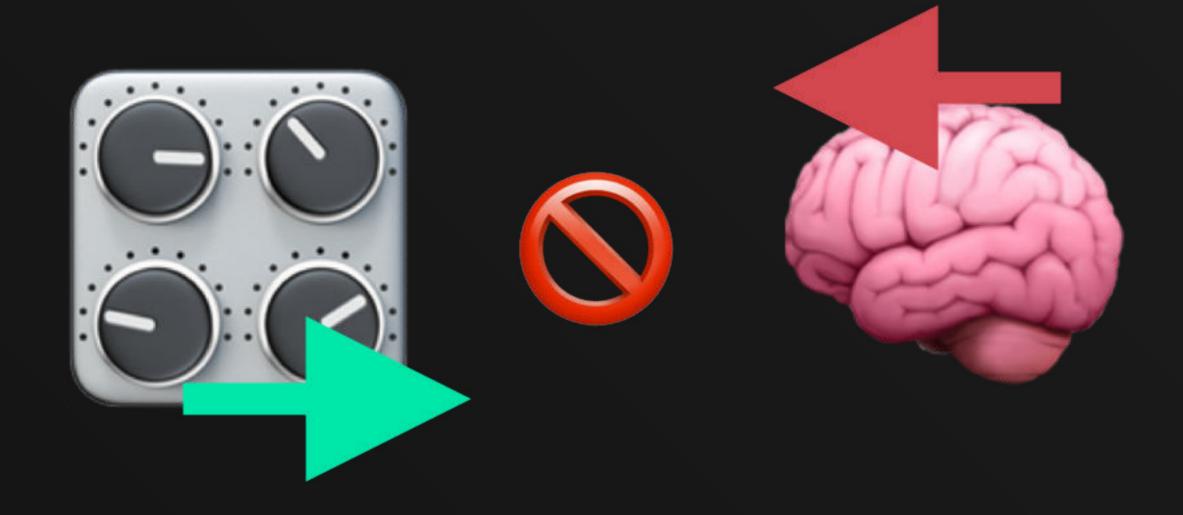




Physical Interface

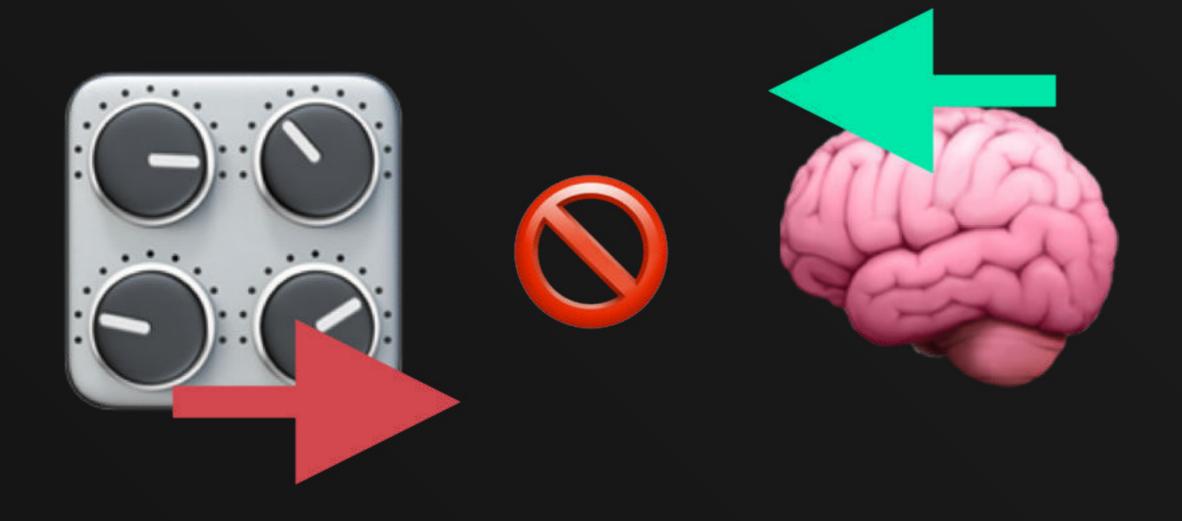
- Agood UI...

Does not guarantee a good UX!



But...

A bad or misused UI does not automatically result in a bad User Experience.



- Atoothbrush...

For example has a clear and obvious purpose, right?

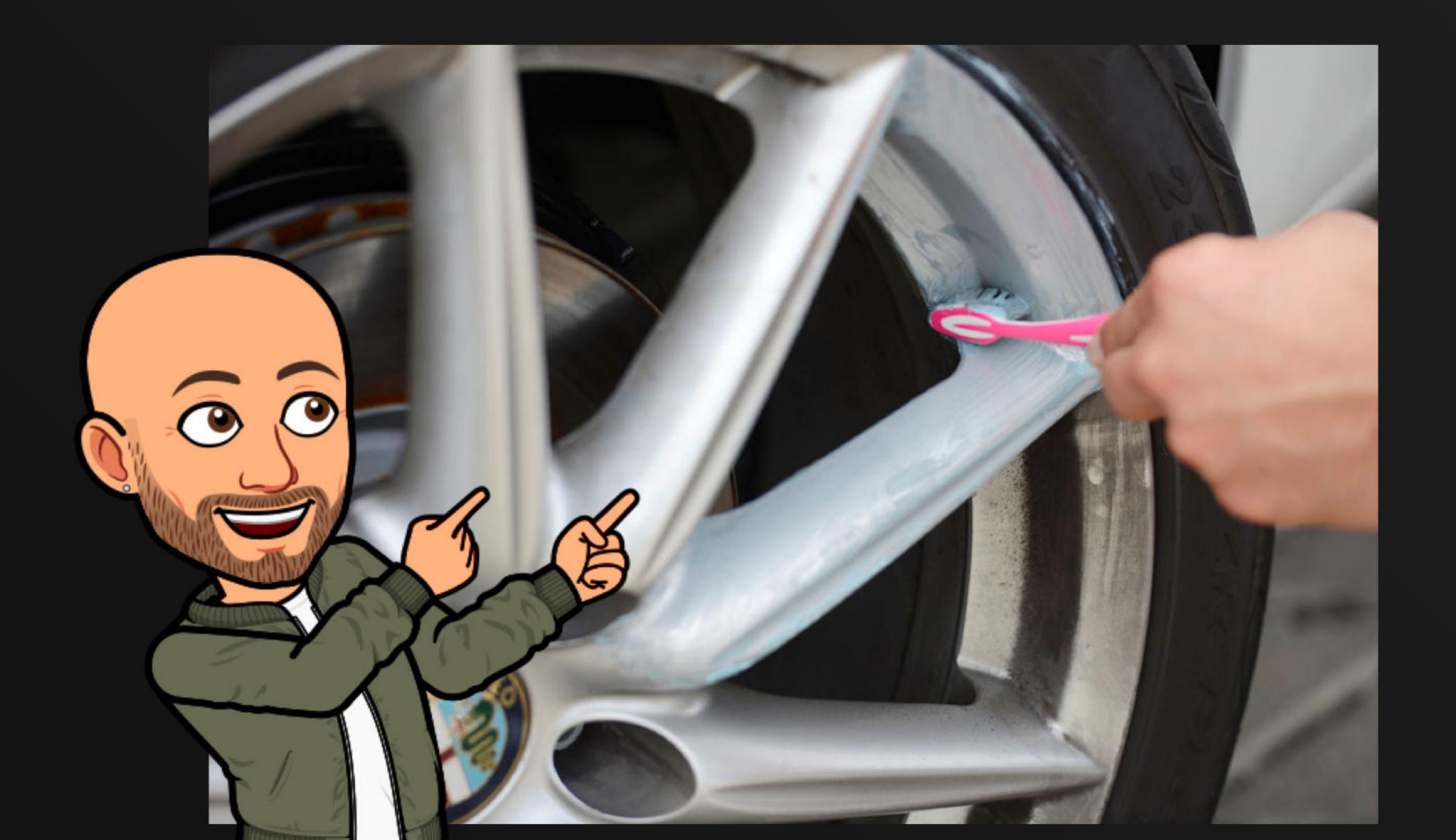
- It's Ul...

Indicates that this tool is supposed to be used to clearn your teeth, right?



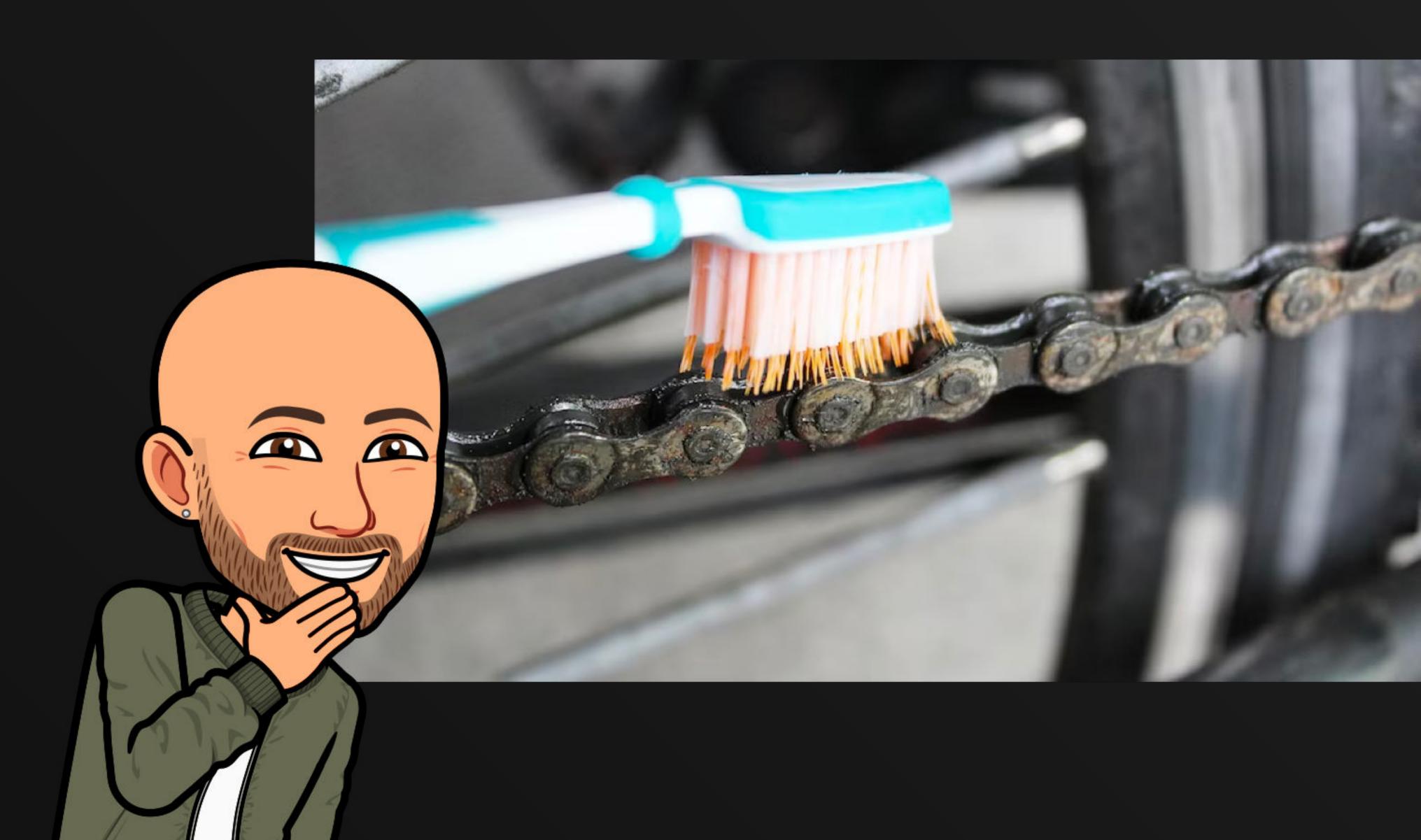
- But...

Some people might use it to clean the rims of their car for example...



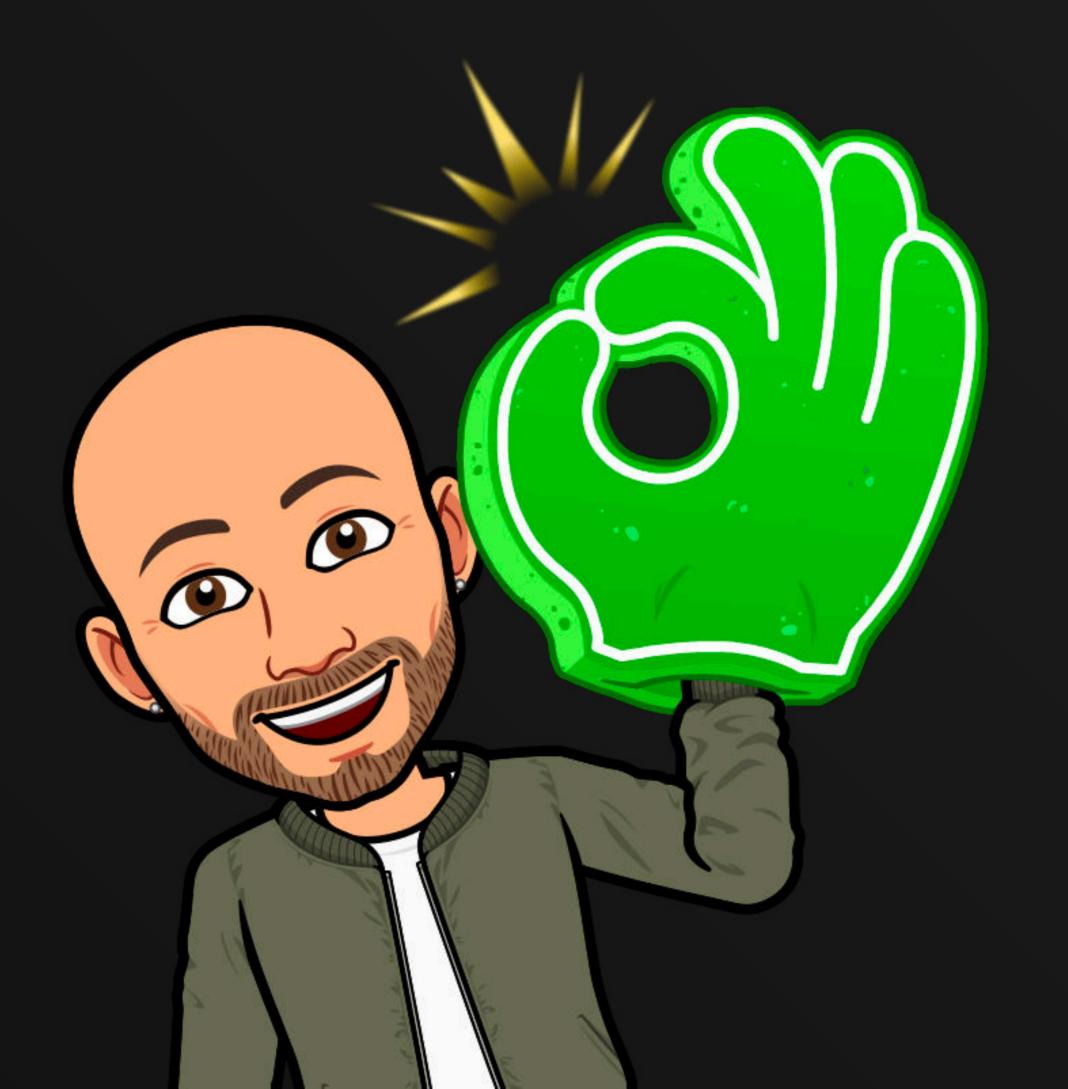
- Or...

Whatever needs to be cleaned.



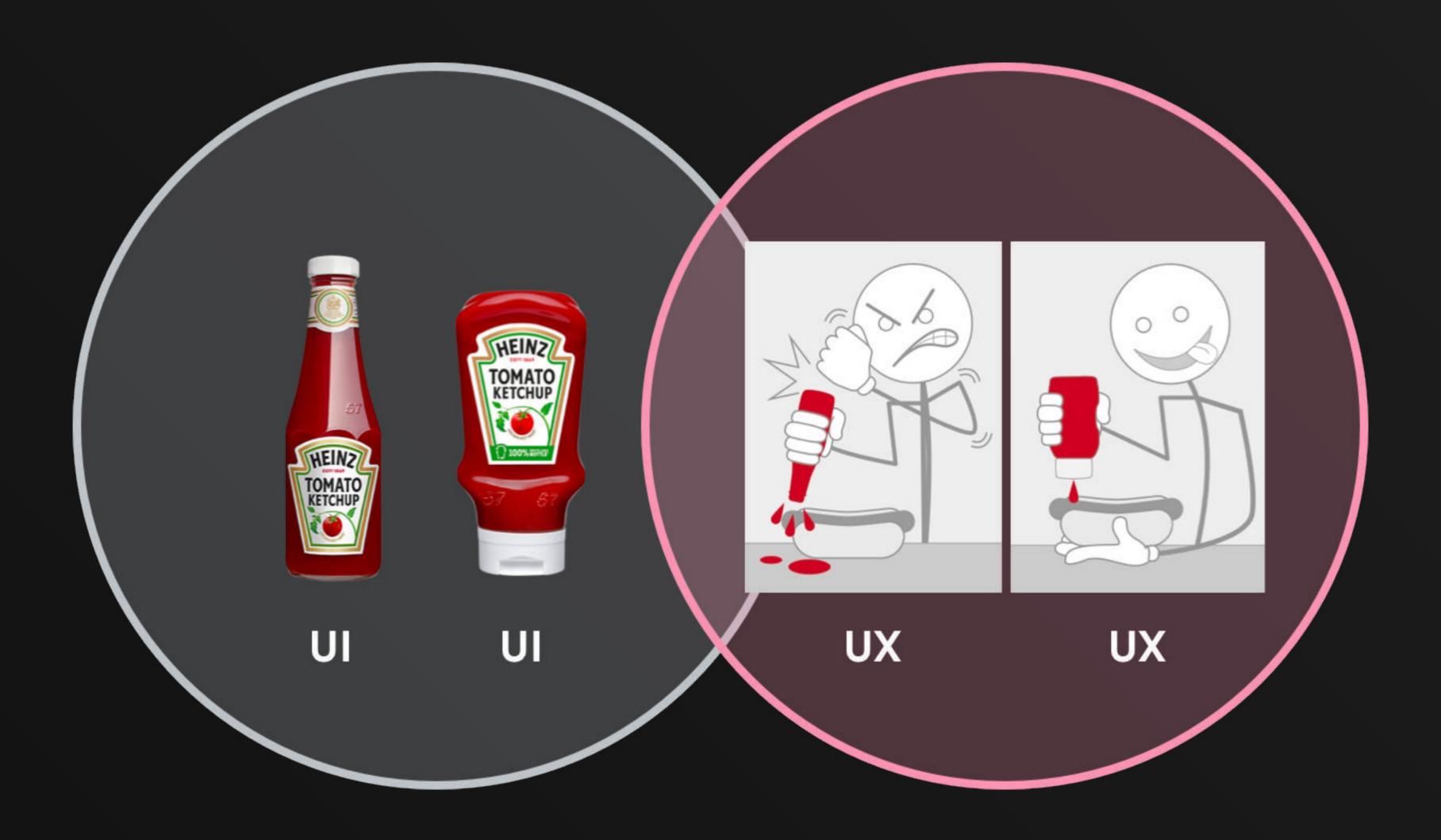
- As you can see...

UX and UI are interconnected. But the final user experience is still influenced by other factors.



- In Conclusion

Both bottles represent UI and UX in different ways!



- Takeaways...

- UI and UX are interconnected.
- A good UI can enhance the UX by providing a clear user-friendly interface.
- Strive for a balance between a visually appealing UI and a positive UX to create successful designs.



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